

FREIGHT LOUNGE B.V**WORLDWIDE FORWARDERS NETWORK****WEBSITE USAGE TERMS AND CONDITIONS***Effective date 2 October 2026*

1. This website is operated by Freight Lounge B.V., a private limited company incorporated in the Netherlands, with its registered address at Prinses Beatrixstraat 7, 2983 TP Ridderkerk, the Netherlands, registered with the Dutch Chamber of Commerce under number 68553323 and VAT number NL857495021B01. Freight Lounge B.V. may be contacted at avs@freightlounge.com. These Website Usage Terms and Conditions apply to the public website available at <https://select.freightlounge.network> (the Website). A reference to Freight Lounge B.V. in these Terms includes its related entities where the context requires.
2. Freight Lounge B.V. claims ownership of the intellectual property in the information and the design and other creative works contained on this Website (excluding linked sites) unless otherwise specified or acknowledged. The creative works on this Website are protected by copyright. Except to the extent permitted by relevant copyright legislation, you must not use, copy, modify, transmit, store, publish or distribute the material on this Website, or create any other material using material on this Website, without obtaining the prior written consent of Freight Lounge B.V. However, you may download information contained on this Website for your own personal use, to aid studies, and for non-commercial use.
3. The Website, products, technology and processes contained in this Website may be the subject of other intellectual property rights owned by Freight Lounge B.V. or by third parties. No licence is granted in respect of those intellectual property rights other than as set out in these Website Usage Terms and Conditions (Terms). Your use of this Website must not in any way infringe the intellectual property rights of any person.
4. Trade marks (whether registered or unregistered) and logos must not be used or modified in any way without obtaining the prior written consent of Freight Lounge B.V.
5. Freight Lounge B.V. is not responsible for the accuracy or content of third party web sites which may have links from this Website. In creating hypertext links to any other websites Freight Lounge B.V. is not recommending that website or giving any assurances as to its standing. The use of such links is entirely at your own risk and Freight Lounge B.V. accepts no responsibility or liability for the content, use or availability of such websites.
6. Links to Freight Lounge B.V. websites are not permitted without the prior written consent of Freight Lounge B.V.

7. Freight Lounge B.V created and maintains this Website as an information service to its membership and others. None of the information provided on the Website is represented or implied to be legal, accounting, financial or investment advice and Freight Lounge B.V does not invite and does not expect any person to act or rely on any statement, opinion, representation or inference expressed or implied on this Website.
8. All visitors to this website must make their own enquiries and obtain their own professional advice in relation to any issue or matter referred to herein.
9. Although Freight Lounge B.V attempts to provide accurate, complete and up to date information on its Website, it makes no warranties, express or implied, as to whether information contained on its Website is accurate, complete or up to date. Freight Lounge B.V does not warrant or guarantee that its Website functions without error or interruption. As far as permitted by law, Freight Lounge B.V excludes all liability for any loss or damage, directly or indirectly, arising out of or in connection with the use of this website or the information set out herein or referable or linked to it and whether consequential or foreseeable or otherwise and howsoever arising.
10. By using the site or downloading materials from the site, you agree to abide by these Terms.
11. The Website and these Terms shall be governed by and construed in accordance with the laws of the Netherlands. Any dispute arising solely from the use of the public Website or these Terms shall be submitted to the competent courts of the Netherlands, subject to any mandatory jurisdiction or other rights that apply by law.
12. These Terms govern use of the public Website. Access to and use of the restricted Freight Lounge community platform, member accounts, membership services and events are additionally governed by the applicable Freight Lounge B.V. Membership Terms and Conditions, Code of Conduct and any event-specific terms accepted by the relevant business member. In the event of an inconsistency, those additional terms will prevail in relation to the relevant membership, platform service or event to the extent of the inconsistency.
13. The Terms are subject to change at any time without notice and are effective as soon as posted to the Freight Lounge B.V website. Your continued use of the website constitutes acceptance of any modification to the Terms.
14. The arbitration provisions contained in the Freight Lounge B.V. Membership Terms and Conditions, including any agreement to HKIAC arbitration, apply only where those Membership Terms and Conditions have been separately accepted by a business member. These Website Usage Terms and Conditions do not, by themselves, require a public Website visitor to submit a dispute to HKIAC arbitration.

15. Acceptable use. You must use the Website and, where applicable, the community platform lawfully and in a manner that does not harm Freight Lounge B.V., its members, other users or third parties. You must not:
- attempt to obtain unauthorised access to any account, system, server, database or restricted area;
 - introduce malware, malicious code or other technology intended to disrupt, damage or compromise the Website, platform or another user's equipment or data;
 - scrape, harvest, systematically extract or use automated means to collect member profiles, contact details, directory information or other data without prior written permission;
 - copy, republish or commercially exploit platform or directory content except as expressly permitted under the applicable Membership Terms and Conditions;
 - impersonate another person or organisation, misrepresent an affiliation, or provide information that is knowingly false or misleading;
 - upload, publish, transmit or otherwise make available content that is unlawful, defamatory, fraudulent, threatening, discriminatory, infringing, or that violates privacy, confidentiality or intellectual property rights;
 - interfere with the proper operation or security of the Website or platform, circumvent access restrictions, or assist another person in doing so; or
 - use information obtained through the Website or platform to send unsolicited communications or for any unlawful purpose.
16. Accounts and security. Where access credentials are issued, the account holder must keep them confidential, must not share them with unauthorised persons and must promptly notify Freight Lounge B.V. at avs@freightlounge.com of suspected loss, misuse or unauthorised access. A business member is responsible for ensuring that the contacts and users it authorises comply with these Terms and the applicable Membership Terms and Conditions.
17. User content and enforcement. A user remains responsible for information and content submitted through the Website or platform and must have the rights and permissions required to provide it. The user grants Freight Lounge B.V. a non-exclusive right to host, reproduce and display that content only to the extent reasonably necessary to operate, secure and provide the relevant Website or platform functionality. Freight Lounge B.V. may investigate reported misuse and may remove or restrict access to content, suspend access, or take other proportionate measures where it reasonably believes these Terms, applicable additional terms or the law have been breached, or where this is reasonably necessary to protect the security or integrity of the Website, platform, Freight Lounge B.V. or its users. Suspected unlawful content, intellectual property infringement or security concerns may be reported to avs@freightlounge.com.
18. Privacy and cookies. Freight Lounge B.V. processes personal data in accordance with its Privacy Policy, available at <https://select.freightlounge.network/privacy/>. Information about cookies and available choices is provided through the cookie notice and cookie settings made available on the Website.



select.freightlounge.network
avs@freightlounge.com